

## Family & Friends Test October 2018

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total
Handwritten	4	5	0		0	0	9
Online	0	0	0	0	0	0	0
Total	4	5	0	0	0	0	9

### Comments:

#### Extremely Likely:

- All the staff are so lovely and helpful.
- Dr. Oluseye Arikawe was excellent with my daughter would highly recommend.
- We are always treated with respect and kindness especially with our named doctor – Dr. Lucy Saville.
- No comment.

#### Likely:

- Very helpful staff. Happy with service. Huge thank you for your job.
- Service is usually good.
- Overall service is good, can be hard to get an appointment.
- It's difficult to get an appointment when phoning at 8am. By 8.01am on some days the appointments have already gone. Also cheaper medication is not always money saving!
- No comment