

## Family & Friends Test May 2018

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total
Handwritten	15	0	0		0	0	15
Online	0	0	0	0	0	0	0
Total	0	0	0	0	0	0	0

### Comments:

#### Extremely Likely:

- Excellent staff!! Thanks.
- Nurse very helpful, understanding and very calming.
- Excellent phlebotomist, got bloods straight away, no pain, brilliant.
- Best blood test I've ever had taken.
- Polite and well-mannered staff and doctors always willing to help. Doctor recall service is great Especially as myself as I cannot get to the surgery with my walking disability.
- My husband died last July, the care and attention I had from doctors, Lady Mcadden nurses at the surgery and care from the nurses, (they came four times) could not have been better.
- Angela Morris, I take rivaroxaban yet her phlebotomy leaves scarcely a bruise. I have been a patient here for 46 years; it is a centre of excellence, thank you for caring for me so well.
- In the short period (6 months) I have lived in Rayleigh and required medical assistance, I have found that I have received the attention as quickly as possible and been referred to the correct person, this also applies to the Pharmacy.
- I have always been seen quickly and efficiently.
- Angie who took my blood test was very gentle when putting need in and very friendly.
- Friendly staff, quick waiting time, Angie was lovely,
- Very good seen as expected and an easy experience with phlebotomist.
- Health check offered and accepted, easy to book, blood test this morning suitable appointment time, a skilled nurse carrying out test effortlessly
- Efficient, friendly and Helpful.