

Family & Friends Test October 2017

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total
Handwritten	4	2	1	0	1	0	8
Online	0	0	0	0	0	0	0
Total	4	4	1	0	1	0	8

Comments:

Extremely Likely:

- Every doctor I have seen are fantastic with their 'bedside' manner. They listen & they explain clearly especially Dr. Monk, Dr. Tisi and Dr. O'Keefe.
- New phone consultation saves time, if I need to be seen I can always get an appointment quickly. Friendly doctors.
- Easy appointments with doctor call back.
- Excellent surgery, friendly and receptive staff – medical and clerical.

Likely:

- No complaints with the surgery.
- Service is good but sometimes have to wait a while.

Neither Likely or Unlikely

- Not happy having to get up at 12am to book online.

Extremely Unlikely

- Always running late appointments. Always a weeks wait for an appointment.