

Family & Friends Test November 2017

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total
Handwritten	5	6	0	0	0	0	11
Online	0	0	0	0	0	0	0
Total	5	6	0	0	0	0	11

Comments:

Extremely Likely:

- Extremely kind patient & informative. Put my mind at ease instantly.
- Always able to see a doctor on a day needed. Friendly reception staff.
- Always been treated well.
- Always able to get an appointment and we have found treatment and staff very good.
- Easy online system offering choice. Excellent reception.

Likely:

- Everybody cares from reception to doctors.
- Always polite.
- Very helpful service.
- Always had good service from reception and doctors.
- Some doctors are lovely and some are not.
- Manage to always get an appointment.