

Family & Friends Test June17

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total
Handwritten	10	0	0	0	0	0	10
Online	0	0	0	0	0	0	0
Total	10	0	0	0	0	0	10

Comments:

Extremely Likely

- My treatment, NHS at its best
- Very clinically sound doctors and pleasant staff
- Doctors are approachable look at you and actually listen to what you say
- Although in the past making an appointment to see a doctor has been frustrating, the new system appears to be working very well. I have been a patient for the past 48 years and all staff have been very polite, understanding and treating me as though I was their only patient.
- From initial call to response time by GP and quality of consultation over telephone with gp, all went smoothly
- I am a regular due to taking warfarin,done brilliantly, lovely staff – the phlebotomist.
- Each time I have visited the Audley Mills Surgery I have everyone extremely helpful. The receptionists are very good and when I saw Dr Saville this morning (first time) she was so understanding, easy to talk to and efficient.
- Very good Service
- Surgery well organised, very pro-active
- Very professional friendly and supportive, Dr Genthe has been amazing withmy son.