

Family & Friends Test July 2017

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total
Handwritten	4	0	0	0	0	0	4
Online	1	0	0	0	0	0	1
Total	5	0	0	0	0	0	5

Comments:

Extremely Likely

- Dr. Vasikaran went above her duty and used common sense and care. I couldn't get into the surgery as the wheelchair was not suitable for me. The doctor came and saw me in the car park. I am very grateful.
- So much easier to get an appointment.
- Good Service
- On one occasion the Practice Manager was not particularly helpful and made me feel like I was lying. Some of the receptionists very dismissive but the majority very kind and very helpful and very friendly. Overall this is a wonderful surgery and very well run.

Likely

- Very efficient, quick and polite.