

## Family & Friends Test February 2017

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total
Handwritten	13	9	0	1	1	0	24
Online	0	0	0	0	0	0	0
Total	13	7	0	1	1	0	24

### Comments:

#### Extremely Likely

- Good doctors
- Very helpful and can always get a suitable appointment and staff are very helpful and nice.
- Very quick and efficient service provided.
- Friendly team
- Good service – very helpful.
- Extremely helpful staff. Good service
- The reception staff have always been friendly when I've attended an appointment. Dr. Keeble has been the most helpful, warm and knowledgeable GP I have come across.
- Always found them to be helpful.
- Excellent service - Thank you.
- Always had good service for 50 years.
- Lovely reception staff – very friendly.

#### Likely

- Audley Mills Surgery has always been satisfactory. I have been registered with them since they opened and would not change.
- This was our doctors a few years ago when the children were young and it's very convenient. Lovely helpful receptionist.
- Very good service but appointments not always available.
- NHS under too much stress.
- Nasty prescription ladies though nice desk ladies.
- Early nurse appointments are extremely helpful.
- Always had a good service, friendly staff.

#### Unlikely

- There is hardly ever appointments when you want to be seen. Some doctors are rude and I can never get to see the doctor I want to see. I personally think the doctors have got too big to care for all the patients correctly.