

### Family & Friends Test November 2015

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total
Handwritten	3	1	0	0	0	0	4
Online	0	0	0	0	0	0	0
Total	3	1	0	0	0	0	4

#### Comments:

##### Extremely likely:

- Good doctors with different specialities and very pleasant. I have seen many doctors here and they all looked after me very well.
- Had my blood taken by Lesley. I hate having this done. I fret and at 40 years old, I have to hold a teddy (sad I know but I get very scared) – didn't need a teddy as Lesley was a star even used a baby needle for me. I'm so glad she works at Audley Mills. Thank you!
- We have always been given an appointment promptly and the doctors have always been fantastic – thank you.

##### Likely:

- Vast majority of the staff (Drs. / Nurses) I have encountered at this practice have been thoroughly competent in their approach. Appointments on the day are ok if you get to reception in person around 7.30am – phone less so and appointments booked as far in advance (more Drs. / less patients??)