

Family & Friends Test February 2015

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total
Handwritten	5	1	0	0	1	0	7
Online	0	0	0	0	0	0	0
Total	5	1	0	0	1	0	7

Comments:

Extremely Likely

- Friendly and skilful attention. I have never felt like just another patient.
- Great Service
- I have never had any cause to complaint, from receptionists upwards, always friendly and helpful.
- Nice building, great service, amazing really.
- I saw Dr. Lucy Saville today. I have always found her to be caring and understanding and imparting information in a gentle way, and today was no exception. You come away feeling she really does care and you are not just a name.

Likely

- The service I have received is very good particularly the same day appointments from an early morning telephone call also recently my wife had a painful problem and was seen within the hour.

Extremely unlikely.

- Dr. Rehal extremely unprofessional, judgemental and lacks basic communication skills.

No online reviews this month on Iwantgreatcare.org