

### Family & Friends Test December 2015

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total
Handwritten	6	1	0	0	0	0	7
Online	0	0	0	0	0	0	0
Total	6	1	0	0	0	0	7

#### Comments:

##### Extremely likely:

- **I received the best of care from the GPS at Audley Mills. They are very thorough in their approach, listening carefully to my concern, thorough in their examinations and clear in their prognosis and advice. They treat me with kindness and respect. The reception staff and nurses are likewise helpful and efficient.**
- **I have always met the nicest of doctors and they have always been very kind and helpful.**
- **Having listened to various people in the area, we really appreciate how Audley Mills Surgery operates. Being able to book online means you can usually get to see the doctor you wish to see providing they are working that day. We have also used online consult the doctor from home which worked very well too.**
- **Audley Mills Surgery always provides superb services, including speedy appointments, diagnosis, treatment and referral when required. They also have good in-house facilities and are very friendly. Recent treatment exceptionally good.**
- **The Health nurse made me much more aware of how I may decrease levels of sugar in my diet. Thank you for opening my eyes.**

##### Likely:

- **I have been able to see a doctor when I have needed antibiotics. Good care from nurses but unfortunately long waits to see a named doctor. This is due to pressure in health service, not this GP practice.**