

Family & Friends Test August 2015

	Extremely Likely	Likely	Neither Likely or Unlikely	Unlikely	Extremely Unlikely	Don't know	Total
Handwritten	6	0	0	0	0	0	6
Online	0	0	0	0	0	0	0
Total	6	0	0	0	0	0	6

Comments:

Extremely Likely

- We have been registered with the practice since about 1959, when we first moved to Rayleigh, We have seen the practice evolve from the old house in the Eastwood Road to the excellent Medical Centre it is today with its adjacent services.
- Great booking appointments on-line. Able to get appointment at short notice. Most staff very helpful and friendly.
- Online booking of appointment and prescription requests punctual. Helpful staff. Convenient appointment times.
- On-line booking – quality of care and efficiency.
- Dark hair girl sits in corner, think she is Practice Manager – very helpful. All reception are very helpful. Most nice doctors. Open very early.
- Lesley Shaw is an asset to your practice and makes the blood test a light hearted affair. A welcome relief to a slightly uncomfortable procedure.